



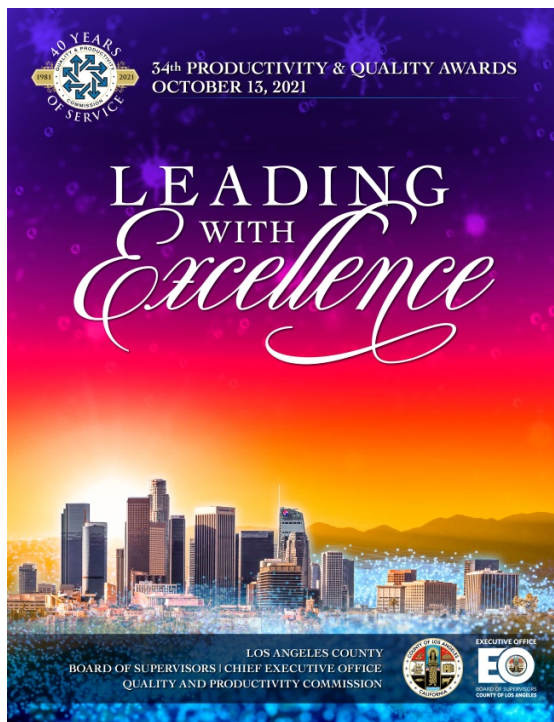
# QUALITY MATTERS



*2021 Fall Newsletter. A newsletter supporting managers and employees in promoting the effectiveness, efficiency, and quality of County public service.*

## COMMISSION NEWS

### 34TH ANNUAL PRODUCTIVITY AND QUALITY AWARDS OCTOBER 13, 2021



The Quality and Productivity Commission will host the 34th Annual Productivity and Quality Awards (PQA) program on Wednesday, October 13, 2021. This year's theme is "Leading with Excellence". For the first time, this year's PQA will be a virtual event. The Commission received 147 entries for awards consideration. Thank you to all the departments that submitted a proposal!! This year, Commissioners and Productivity Managers were given a week to review and score the projects. The Evaluations were conducted from July 27, 2021 to August 5, 2021. Congratulations to all the

Commission Specials and Top Ten winners! Who will receive the coveted Bronze, Silver and Gold Eagle Awards? Join us at the PQA on October 13, 2021 to find out. Good luck to everyone!

## DATES TO REMEMBER

34th Annual PQA - October 13, 2021 (Virtual Event)

PMN General Meeting and Training - November 3, 2021

New Managers Orientation - November 4, 2021

PMN Holiday Reception - December 1, 2021

## PRODUCTIVITY MANAGERS' NETWORK (PMN)



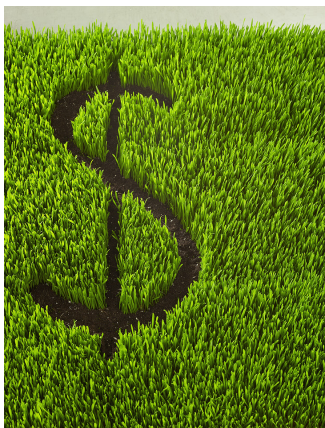
### WELCOME NEW PRODUCTIVITY MANAGERS!

The Commission welcomes the following Productivity Managers who have been appointed to represent their respective departments:

Kirk Shelton, 2nd District  
Caroline Torosis, 2nd District  
Megan Moret, Arts & Culture  
Brenda Duran, Board of Supervisors, Executive Office  
Lev Levon, Board of Supervisors, Executive Office  
Ericka Vayas, Consumer and Business Affairs  
Julia Kim, Fire  
Ann Dolan, Superior Court  
Yvonne Palmer, Probation

Productivity Managers play a valuable role in accomplishing many of the Commission's events and goals throughout the year. They are highly respected and valued by the Commission!

### PRODUCTIVITY INVESTMENT FUND



#### Loans and Grants Awarded to Departments

Established by the Board of Supervisors in 1984 as a function of the Quality and Productivity Commission, the Productivity Investment Fund (PIF) program is used to help departments jump-start pilot projects, develop creative strategies to enhance delivery of services, improve the effectiveness and efficiency of operations, and produce cost savings and/or generate revenue.

The Commission solicits proposals each quarter and carefully reviews project merits in a three-step vetting process before approval.

To view projects approved for loans, grants, or a combination of both [click here](#).

Please contact the Commission office at [lperez@bos.lacounty.gov](mailto:lperez@bos.lacounty.gov) for additional information.

# DEPARTMENT VISITS

The Commission visits all County departments on a two-year cycle where Commissioners meet with the Department Head and their Executive Team. The purpose is to gain insight into departmental operations and priorities, and to provide support for efforts to enhance quality and productivity.



Due to the Public Health Officer's order regarding large gatherings, the Commission has decided to host the Department Visits virtually for 2021. Click on the departments highlighted below to view the results of their visit.

The following departments are scheduled for a visit in 2021.

[Agricultural Commissioner/Weights and Measures](#)

[Alternate Public Defender](#)

[Arts & Culture](#)

[Animal Care and Control](#)

[Auditor-Controller](#)

[Beaches and Harbors](#)

[Children and Family Services](#)

[Health Services](#)

[Human Resources](#)

[LA County Library](#)

[Medical Examiner-Coroner](#)

Mental Health

[Museum of Art](#)

Natural History Museum

Public Health

[Public Works](#)

[Regional Planning](#)

[Registrar-Recorder/County Clerk](#)

[Treasurer and Tax Collector](#)

To view the results of last year's visits, [click here](#).

## QUICK LINKS

[Commission Web](#)

[Annual Report](#)

[Shared Practices Report](#)

[Leadership Conference](#)

[Productivity Investment Fund](#)

[Productivity and Quality Awards](#)

[Productivity Managers' Network](#)

[Prosper LA](#)

[2020 Recognition](#)

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