



LOS ANGELES COUNTY
COMMISSION ON HIV



Visit us online: <http://hiv.lacounty.gov>

Get in touch: hivcomm@lachiv.org

Subscribe to the Commission's Email List:

<https://tinyurl.com/y83ynuzt>



Join us in developing a progressive and inclusive agenda to address the disproportionate impact of HIV/STDs in our Transgender Communities.

TRANSGENDER CAUCUS VIRTUAL MEETING

Tuesday, July 22, 2025
10:00am- 11:30am (PST)

Agenda and meeting materials will be posted on <http://hiv.lacounty.gov/Meetings> under other Meetings

REGISTRATION NOT REQUIRED + SIMULTANEOUS TRANSLATION IN SPANISH AND OTHER LANGUAGES NOW AVAILABLE VIA CLOSED CAPTION FEATURE WHEN JOINING VIA WEBEX. CLICK [HERE](#) FOR MORE INFO.

TO JOIN BY COMPUTER:

<https://lacountyboardofsupervisors.webex.com/lacountyboardofsupervisors/j.php?MTID=m31ad72c683fb5eeaf12ff4b8416821f1>

TO JOIN BY PHONE:

Dial: 1-213-306-3065 | Access Code: 2533 823 9233

Meeting Password: TRANSPOWER

If you experience challenges in logging into the virtual meeting, please refer to the WebEx tutorial [HERE](#) or contact Commission staff at 213.509.9199 or hivcomm@lachiv.org.

together.

WE CAN END HIV IN OUR COMMUNITY ONCE AND FOR ALL

Apply to become a Commission member at:

<https://www.surveymonkey.com/r/COHMembershipApp>

For application assistance, call (213) 738-2816 or email hivcomm@lachiv.org



LOS ANGELES COUNTY
COMMISSION ON HIV



510 S. Vermont Ave, 14th Floor • Los Angeles, CA 90020 • TEL (213) 738-2816 • FAX (213) 637-4748
HIVCOMM@LACHIV.ORG • <https://hiv.lacounty.gov>

TRANSGENDER CAUCUS

Virtual Meeting Agenda

Tuesday, July 22, 2025 at 10:00 AM – 11:30 AM

TO JOIN BY WEBEX, CLICK:

<https://lacountyboardofsupervisors.webex.com/lacountyboardofsupervisors/j.php?MTID=m31ad72c683fb5eeaf12ff4b8416821f1>

Meeting Number: 2533 823 9233

Password: TRANSPOWER (case sensitive)

JOIN BY PHONE:

Dial: +1-213-306-3065 United States Toll (Los Angeles)

Access Code: 2534 020 3285

- | | |
|---|-------------------|
| 1. WELCOME + INTRODUCTIONS + CHECK-IN | 10:00 AM—10:10 AM |
| 2. CO-CHAIR'S REPORT | 10:10 AM—10:20 AM |
| a. May 27, 2025, meeting recap | |
| b. Meeting Calendar Review | |
| 3. EXECUTIVE DIRECTOR/STAFF REPORT | 10:20 AM—10:30 AM |
| a. Operational and Programmatic Updates | |
| 4. DISCUSSION | 10:30 AM—11:15 AM |
| a. Reflections from PRIDE | |
| b. Women's Caucus Community Listening Session Debrief | |
| c. Black Caucus Community Listening Session Debrief | |
| d. Aging Caucus "The Power of Aging: Navigating Services in Times of Uncertainties" | |
| e. Explore Opportunities for Additional Community Listening Sessions | |
| 5. MEETING RECAP + NEXT MEETING AGENDA | 11:15 AM—11:20 AM |
| 6. PUBLIC COMMENT + ANNOUNCEMENTS | 11:20 AM—11:30 AM |
| 7. ADJOURNMENT | 11:30 AM |



LOS ANGELES COUNTY
COMMISSION ON HIV



510 S. Vermont Ave, 14th Floor · Los Angeles, CA 90020 · TEL (213) 738-2816 · FAX (213) 637-4748

HIVCOMM@LACHIV.ORG · <https://hiv.lacounty.gov>

Solidarity Statement in Support of Transgender, Gender Expansive, Intersex, and Two-Spirit (TGI2S+) Communities

(Approved by the Commission on HIV 4/10/25)

The Transgender Caucus of the Los Angeles County Commission on HIV condemns all forms of hate and violence and remains steadfast in solidarity with our Transgender, Gender Expansive, Intersex, and Two-Spirit (TGI2S+) community. The HIV/AIDS movement knows too well that the proliferation of disinformation created with the aim of restricting access to healthcare has real-life consequences. The harmful rhetoric of the current administration against the TGI2S+ community is rooted in the same forms of racism, discrimination, sexism, and misogyny that continue to hinder our progress in ending HIV/AIDS.

We recognize the contributions and leadership of TGI2S+ people who continue to enrich the LGBTQ+ civil rights and the HIV/AIDS movements. We acknowledge the achievements of TGI2S+ people in the United States and across the world and recognize their bravery and resilience in their hard-fought work for equality, inclusion, and the full recognition of their human rights. We are determined to advocate fiercely, and unapologetically, for the safety, health, and well-being of our TGI2S+ community. This is not just our responsibility; it is our moral imperative. In the face of societal and political challenges that attempt to divide us, we affirm our unwavering stance:

- Every person—regardless of sexual orientation, gender identity, gender expression, background, disabilities, immigration status, race, faith, culture, or housing situation—deserves to be seen, feel safe, and supported.
- We reject any attempt to undermine dignity, create division, or deny the right to gender-affirming care, HIV prevention and care service delivery, and to be safe in the workplace.

We call on our allies to speak out against the demonization of the TGI2S+ community and remain diligent and committed to actively engaging in policy action that promotes health equity, eliminates barriers, and addresses social determinants of health.

We stand in memoriam of our TGI2S+ community members, siblings, and loved ones who have been lost to hateful acts of violence, police brutality, and HIV/AIDS. We celebrate the strength, joy, and courage of our TGI siblings who remind us that visibility is both a powerful act of resistance and ray of hope.

In solidarity,
Transgender Caucus of the Los Angeles County Commission on HIV

If you are interested in joining us in developing a progressive and inclusive agenda to address the disproportionate impact of HIV/STDs within our TGI2S+ communities in Los Angeles County, please contact us at hivcomm@lachiv.org.



Transgender Caucus Meeting Recap for May 27, 2025 Meeting Materials Click [HERE](#)

CO-CHAIR'S REPORT

- **April 22, 2025, Meeting Recap:** ChiChi Navarro, co-chair, led introductions. Diamond, co-chair, provided a recap of the April 2025, 2025, caucus meeting.
- **Meeting Calendar Review:** Diamond noted that at the April 22 meeting the Caucus reinstated the May 27, 2025, meeting to allow the Caucus the opportunity to continue their planning efforts in preparation for the upcoming community listening sessions on June 4 and July 9. Additionally, the Caucus decided to reinstate the July 22, 2025, meeting to recap the outcomes for the community listening sessions and share feedback.

EXECUTIVE DIRECTOR/STAFF REPORT

- Cheryl Barrit, COH Executive Director, reported that June COH meeting has been cancelled. The next full COH meeting will be on July 10. She added that the August and September meetings for the full body have been cancelled.

DISCUSSION

- **Collaboration with LGBTQ+ Commission: Solidarity Statement**
 - C. Barrit reported that she met with Sunitha Menon, LGBTQ+ Commission Executive Director, Hector Plascencia, LGBTQ+ Commission co-chair, and Jose Rangel-Garibay, COH staff, and discussed the solidarity statement. The following is a summary of the meeting: C. Barrit shared that the LGBTQ+ Commission is in the process of establishing its bylaws and strategic plan and priorities to carry out the work the Board of Supervisors (BOS) has charged them to perform. S. Menon and H. Plascencia reported that the LGBTQ+ Commission formally received the COH's solidarity statement and expressed excitement for the opportunity to have another commission uplift the work they are doing and collaborate. Additionally, the LGBTQ+ Commission will utilize the COH's solidarity statement in their appeals to the BOS and other advocacy efforts they are working on in relation to their charge as a commission on LGBTQ+ issues.
 - J. Rangel-Garibay reported that the solidarity statement is posted on the COH website and will be included in meeting packets as standing practice.
- **Collaboration with Women's Caucus: Plan Community Listening Session**
 - The Caucus reviewed the details for the community listening session for transgender women in collaboration with the Women's Caucus. The event will take place on Wednesday June 4, 2025, at the AMAAD Institute from 6pm-8pm. J. Rangel-Garibay provided an overview of the planning document for the event. He noted that the participation incentive for this event will be \$25. Both co-chairs will review the proposed facilitation sessions and share their feedback with COH staff. D. Paulk will share recommendations for dinner options to provide a meal for participants. J. Rangel-Garibay shared that members of the Women's Caucus may not be available to attend the event; however, Lizette Martinez, COH staff, will attend and offer staff support. Diamond expressed disappointment that no



additional members of the Women’s Caucus would attend the event. C. Navarro noted that the event is a partnership between the Transgender Caucus and the Women’s Caucus, but the Transgender Caucus is the lead for hosting the event. J. Rangel-Garibay added that the Women’s Caucus, as part of their workplan, has been conducting community listening sessions to hear from various communities of women on their needs and experiences accessing and utilizing sexual health services in Los Angeles County. As a result, the Women’s Caucus felt that the Transgender Caucus would be better suited to lead the community listening session for transgender women. C. Barrit added that COH staff will follow-up with the Women’s Caucus co-chairs to identify additional representatives from the Women’s Caucus to attend the event. Refer to the meeting packet for a copy of the planning document for the event.

- J. Rangel-Garibay shared a copy of the event flyer which has been translated into Spanish.
- **Community Listening Session Collaboration with Black Caucus: Plan Community Listening Session**
 - J. Rangel-Garibay provided an overview of the planning document for the event and noted that Dawn McClendon, COH Assistant Director, will coordinate with D. Paulk to determine facilitator roles. D. Paulk and C. Navarro shared they liked the proposed facilitation questions and recommended to include these in the community listening session event on June 4 as well.
- **Collaboration with the Aging Caucus: Commemorate National HIV/AIDS and Aging Awareness Day**
 - C. Barrit reported that the Aging Caucus co-chairs met with the co-chairs from the Women’s, Black, and Transgender Caucuses and solicited their feedback on planning a community event in September to commemorate National HIV/AIDS and Aging Awareness Day (NHAAD). The event will take place on September 19 at the Vermont Corridor. Based on the feedback from the caucus co-chairs, the theme of the event will be “the power of aging” and will focus on how to navigate services considering current events that threaten funding cuts. The event will feature speakers including providers and representatives from various caucuses who will share challenges they have experiences in accessing services. C. Barrit added that she will reach out to the various caucuses to recruit speakers for a panel discussion on community advocacy.

NEXT STEPS AND ANNOUNCEMENTS:

- Read the [solidarity statement](#) and disseminate among your networks.
- Share the event flyers for the community listening sessions on June 4 and July 9.
- The next Transgender Caucus meeting will be on **July 22, 2025**, from 10am to 11:30am via WebEx. COH staff will notify Caucus members of changes to the meeting schedule.

To subscribe to the Commission’s listserv for meeting and event updates, click [HERE](#).



LOS ANGELES COUNTY
COMMISSION ON HIV



TRANSGENDER CAUCUS 2025 MEETING CALENDAR (Updated 7/16/25)

DATE	KEY AGENDA ITEMS/TOPICS (subject to change; for planning purposes)
Jan. 28, 2025 10am to 11am Virtual	Nominate and elect caucus co-chairs. Meeting frequency review Brainstorm 2025 strategic priorities
Feb. 25, 2025 10am to 11:30am Virtual	COH Overview Caucus Member Expectations for 2025 Review and adopt 2025 strategic priorities
Mar. 25, 2025 10am to 11:30am Virtual	International Transgender Day of Visibility 3/31/25
Apr. 22, 2025 10am to 11:30am Virtual	National Trans HIV Testing Day 4/18/25
May 27, 2025 10am to 11:30am Virtual	Plan for Community Listening Sessions in collaboration with Women's Caucus and Black Caucus
Jun. 24, 2025	Meeting Canceled
Jul. 22, 2025 10am to 11:30am Virtual	Debrief on PRIDE events and Community Listening Sessions
Aug. 26, 2025 10am to 11:30am Virtual	
Sep. 23, 2025 10am to 11:30am Virtual	Aging Caucus event on 9/19/25 from 9:30am-3pm at Vermont Corridor. See flyer for more details: "The Power of Aging: Navigating Services in Times of Uncertainties"
Oct. 28, 2025 10am to 11:30am Virtual	LGBTQ+ History Month
Nov. 25, 2025	Meeting Canceled Commission on HIV Annual Conference 11/13/2025 Transgender Day of Remembrance 11/20/25
Dec. 23, 2025	Meeting Canceled

Transgender Caucus 2025 Strategic Priorities | (As of 07-16-25)

PURPOSE OF THIS DOCUMENT: To identify activities and priorities the Transgender Caucus will lead and advance throughout 2025

CRITERIA: Select activities that 1) represent the core functions of the COH and Caucus, 2) advance the goals of the [2022-2026 Comprehensive HIV Plan \(CHP\)](#), and 3) align with COH staff and member capacities and time commitment.

CAUCUS RESPONSIBILITIES: 1) Facilitate dialogue among caucus members, 2) develop caucus voice at the Commission and in the community, 3) provide the caucus perspective on various Commission issues, and 4) cultivate leadership within the caucus membership and consumer community.

#	ACTIVITY	ACTION STEPS	TIMELINE	STATUS
1	Transgender-focused Needs Assessment - <i>Collaborate with the Planning, Priorities and Allocations Committee to develop needs assessment focusing on the needs of Transgender People Living with HIV.</i>	<ol style="list-style-type: none"> 1. Identify locations and target populations. 2. Develop needs assessment questionnaire(s). 3. Analyze results and share findings and recommendations to address the needs of Transgender people living with HIV in LA County. 	July 2025	<ul style="list-style-type: none"> • Listening session in collaboration with Women’s Caucus scheduled for 6/4/25 from 6pm-8pm at AMAAD Institute. • Listening session in collaboration with Black Caucus scheduled for 7/9/25 from 6pm-8pm at AMAAD Institute.
2	Policy and Advocacy – <i>Identify and act on opportunities to develop a progressive and inclusive agenda to address the disproportionate impact of HIV/STDs in TGI communities in Los Angeles County.</i>	<ol style="list-style-type: none"> 1. Draft statement in response to recent transphobic rhetoric from current administration 2. Solicit feedback from caucus 3. Send statement to Executive Committee/COH for review and approval 4. Post and disseminate 	Ongoing	COH approved the solidarity statement on 4/10/25. The document is posted on the COH website and available for dissemination.
3	Provide Caucus Perspective - <i>on various Commission/HIV-related issues impacting the Ryan White Program</i>	Provide feedback on relevant Commission on HIV action items and motions including, but not limited to, service standards, priority setting and resource allocation, membership, and recruitment, and needs assessments.	Ongoing	



Summary Report: Transgender Women Listening Session

This report highlights the lived experiences and insights of transgender women living with HIV in Los Angeles (LA) County. It focuses on sexual health care access, provider interactions, prevention knowledge, stigma, and systemic barriers. The findings underscore the urgent need for gender-affirming, culturally competent, and holistic services.

Knowledge & Comfort Discussing Sexual Health

Most participants reported feeling comfortable or very comfortable discussing sexual health with their healthcare providers. Healthcare providers who created safe, judgment-free environments enabled open conversations. Trust and feeling "seen" played a major role in participants engaging in care. A few participants expressed some discomfort when accessing sexual health services, citing internalized fear of judgment or prior bad experiences engaging in care. Common questions or concerns around sexual health included:

- How to practice safe sex with partners.
- Managing HIV disclosure and protection for partners.
- The possibility of maintaining a healthy, fulfilling sex life.
- Emotional support and peer dialogue around living with HIV.

These concerns underscore a desire not just for medical advice but for holistic guidance around intimacy.

HIV Prevention & Intervention Awareness

Most participants were aware of HIV prevention tools and expressed interest in finding new ways to protect and/or provide them to partners.

Participants had mixed experiences when accessing HIV care services. Some felt seen and cared for when providers proactively offered education and prevention tools for partners. Others reported initial frustration and neglect, especially when focus remained solely on medication without acknowledging concerns around possible interactions with gender-affirming care (hormone therapy), mental health, or partner needs. Participants noted that connecting with LGBTQ+ and trans-specific clinics are vital for feeling respected, informed and empowered.

Access, Referral & Collaboration

When seeking sexual health care, nearly all participants preferred to go to a trusted healthcare provider or doctor. Peer-led spaces and community clinics were especially valued for offering dignified, affirming, and nonjudgmental care. Several participants reported experiences of discrimination, misgendering, and outright denial of services. These include:

- Refusing care due to being transgender or HIV-positive.



- Humiliating interactions—e.g., being deadnamed in waiting rooms or being falsely judged for lifestyle assumptions.

These experiences led to delays in care, feelings of shame and mental anguish, and loss of trust in the system.

Suggestions to improve access to HIV-related care and support included more trans-led clinics and trans staff, more gender-affirming and culturally competent providers including increased training on understanding the unique health needs of transgender women. Additionally, participants noted that transgender women often face financial hardships, unstable housing or unemployment and suggested increased access to affordable care, expanded Medicaid for all, insurance coverage for gender-affirming treatment and housing/job support.

Cultural Responsiveness & Community Trust

Many participants noted facing implicit and explicit racism, transphobia, and/or stigma, including dehumanizing language and dismissive tone, healthcare providers expressing discomfort or ignorance about treating transgender women, and false assumptions linking HIV status and trans identity to "irresponsible" behavior. These experiences led to many participants feeling unwelcome, ashamed, angry, and invisible. Some participants "brushed off" these experiences, but many were deeply impacted, leading to trauma, isolation, and avoidance of care.

Capacity & Support Needs

Participants expressed the need for services that address the unique needs of transgender women. Specifically, a need for:

- Whole-person care with integrated services addressing mental health, physical health, housing, employment, and food security in one place.
- Peer-led support groups and community education.
- Mental health care and counseling for trauma, gender dysphoria, and stigma.
- Job training and financial support.
- Safe spaces where trans women feel respected and affirmed.

Participants called for comprehensive HIV care system that includes support from medical clinics, community-based organizations and County partners alike including:

- **Inclusive, nonjudgmental, and trauma-informed clinics** that provide respectful and supportive healthcare tailored to the needs of marginalized and underserved populations.
- **Community-based organizations** that offer comprehensive services, including legal assistance, peer support groups, food aid, HIV and STI testing and treatment, and guidance in accessing gender-affirming healthcare and stable housing.



LOS ANGELES COUNTY
COMMISSION ON HIV



- **County-level services** that include expanded housing programs, job placement and employment support, and public education initiatives aimed at reducing stigma and discrimination in the community.

Transgender women living with HIV in LA County are clear: they want respectful, comprehensive, and affirming care. The system must evolve beyond clinical access to holistic care and unbiased inclusion. Implementing these recommendations will move LA County toward equity, justice, and compassion for the transgender community.



BLACK CAUCUS

Virtual Meeting Agenda

Wednesday, July 24, 2025 @ 4:00PM-5:00PM

To Join by Computer:

<https://lacountyboardofsupervisors.webex.com/lacountyboardofsupervisors/j.php?MTID=m6706627e2dc01235a72dbf05900296ac>

Join by phone: 1-213-306-3065

Password: BLACK Access code: 2539 545 1417

- | | | |
|----|---|---------------|
| 1. | WELCOME, INTRODUCTIONS & MEETING GUIDELINES | 4:00PM-4:05PM |
| 2. | COH STAFF REPORT/UPDATES | 4:05PM-4:10PM |
| | • Operational/County Updates | |
| 3. | CO-CHAIR REPORT/UPDATES | 4:10PM-4:15PM |
| | • 2025 Workplan Review & Updates | |
| | • Explore Sponsorship/Funding Opportunities to Sustain Efforts of the Black Caucus | |
| 4. | PLANNING DISCUSSION | 4:20PM-4:50PM |
| | • Community Listening Sessions | |
| | ✓ 7/9 Transgender Community in Partnership with Transgender Caucus x AMAAD – Follow up & Feedback | |
| | ✓ Youth & Youth/Justice Involved Community in Partnership w/ Street Poets | |
| | ✓ Men who Don't Identify as MSM Community in Partnership w/ WalkGoodLA | |
| | • Community Engagement & Outreach Opportunities | |
| | ✓ South LA Pride – August 9, 2025 | |
| | ✓ Taste of Soul – October 18, 2025 | |
| | ✓ Black Voices for HIV Health & Wellness Community Led Story-Telling Campaign | |
| | 1. “Mic’d Up!” – Debut @ Taste of Soul? | |
| 5. | RECAP AND NEXT STEPS | 4:50PM-4:55PM |
| 6. | PUBLIC COMMENT & ANNOUNCEMENTS | 4:55PM-5:00PM |
| 7. | ADJOURNMENT | 5:00PM |

The Caucus’ mission is to address the disproportionate impact of HIV and STIs within the Black communities of Los Angeles County through advocacy, education, and mobilization.

TO LEARN MORE ABOUT THE BLACK CAUCUS, CLICK [HERE](#) | TO VIEW THE BLACK CAUCUS WORK, CLICK [HERE](#)
TO VIEW THE BLACK CAUCUS’ RECOMMENDATIONS, CLICK [HERE](#)



THE POWER OF AGING: NAVIGATING SERVICES IN TIMES OF UNCERTAINTIES

September 19, 2025 | 9:30am - 3:00pm

Lunch will be provided.

Vermont Corridor

510 S. Vermont Ave 9th Floor, Los Angeles, CA 90020

VALIDATED PARKING: 523 SHATTO PL, LA 90020

**Scan QR code to
RSVP.**



Questions? Email
hivcomm@lachiv.org or
call 213-738-2816



LOS ANGELES COUNTY
COMMISSION ON HIV





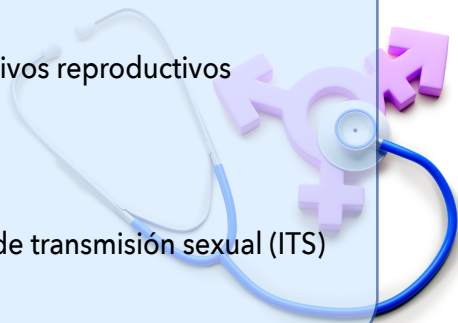
Health Services
LOS ANGELES COUNTY

PROGRAMA DE SALUD DE GÉNERO DE LA HEALTH SERVICES

El Programa de Salud de Género de LA Health Services atiende a pacientes transgénero, no binarios y no conformes con su género, de todas las edades.

Los siguientes servicios están disponibles dentro del Programa de Salud de Género:

- Conversaciones educativas con un proveedor sobre las opciones de atención de afirmación de género
- Terapia hormonal de afirmación de género
- Supresión de la pubertad
- Servicios de salud mental y servicios de apoyo social
- Consejería/educación inclusiva de género sobre salud sexual y objetivos reproductivos
- Acceso a cirugías de afirmación de género
- Depilación
- Terapia de voz
- Detección, tratamiento y prevención (PrEP y PEP) de las infecciones de transmisión sexual (ITS)
- Anticoncepción



Para más información escanee el código.

Pacientes actuales de LA Health Services deben hablar con su médico y pedir una referencia para tener acceso a este programa.

LA Health Services siempre está aceptando nuevos pacientes.



Visite dhs.lacounty.gov/es/patient-information o llame al **844-804-0055** para más información.

En LA Health Services, entendemos que la atención de afirmación de género es una necesidad médica y vital para el bienestar de nuestros pacientes. Nuestros equipos médicos se comprometen a brindar atención en un ambiente receptivo y respetuoso.

¿Tiene preguntas sobre cobertura de seguro? Llame al **844-804-0055**.



@WeAreLAHealth | @LAHealthEnEspañol



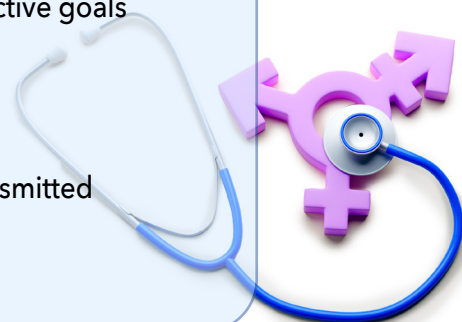
Health Services
LOS ANGELES COUNTY

LA HEALTH SERVICES' GENDER HEALTH PROGRAM

The Gender Health Program at LA Health Services sees transgender, nonbinary, and gender-nonconforming patients of all ages.

The following services are available through the Gender Health Program:

- Educational discussions with a provider about options for gender-affirming care
- Gender-affirming hormone therapy
- Puberty suppression
- Mental Health Services and Social support services
- Gender-inclusive counseling/education for sexual health and reproductive goals
- Access to gender-affirming surgery
- Hair removal
- Voice therapy
- Screenings, treatment, and prevention (PrEP and PEP) for sexually transmitted infections (STI)
- Contraception



Scan the QR code to learn more.

Current LA Health Services patients should speak with their doctor and request a referral to access this program.

LA Health Services is always taking new patients.



Visit dhs.lacounty.gov/patient-information or call **844-804-0055** to learn more.

At LA Health Services we understand that gender-affirming care is a medical necessity and vital to the well-being of our patients. Our medical teams are committed to providing care in a welcoming and respectful environment.

Questions about insurance? Call **844-804-0055**.



@WeAreLAHealth | @LAHealthEnEspanol



Estamos Escuchando



Comparta sus inquietudes con nosotros.

**Servicios de VIH + ETS
Línea de Atención al Cliente**

(800) 260-8787

¿Por qué debería llamar?

La Línea de Atención al Cliente puede ayudarlo a acceder a los servicios de VIH o ETS y abordar las inquietudes sobre la calidad de los servicios que ha recibido.

¿Se me negarán los servicios por informar de un problema?

No. No se le negarán los servicios. Su nombre e información personal pueden mantenerse confidenciales.

¿Puedo llamar de forma anónima?

Si.

¿Puedo ponerme en contacto con usted a través de otras formas?

Si.

Por correo electrónico:
dhspsupport@ph.lacounty.gov

En el sitio web:
[http://publichealth.lacounty.gov/
dhsp/QuestionServices.htm](http://publichealth.lacounty.gov/dhsp/QuestionServices.htm)





We're Listening

share your concerns with us.

**HIV + STD Services
Customer Support Line**

(800) 260-8787

Why should I call?

The Customer Support Line can assist you with accessing HIV or STD services and addressing concerns about the quality of services you have received.

Will I be denied services for reporting a problem?

No. You will not be denied services. Your name and personal information can be kept confidential.

Can I call anonymously?

Yes.

Can I contact you through other ways?

Yes.

By Email:

dhspsupport@ph.lacounty.gov

On the web:

<http://publichealth.lacounty.gov/dhsp/QuestionServices.htm>

