

UK – EU In-flight and Post-Commencement Refund Policy

In-flight Refund Policy (applicable to students intending to study in the UK only)

- Students will be considered to be in-flight either:
 - when they have been issued a student visa and are about to travel to the UK; or
 - have travelled to the UK, but not yet commenced their Programme or arrived in Centre and attended any induction, registration, or teaching activities.
- Students who have travelled to their country of study by means of a student visa sponsored by Study Group but do not arrive in Centre or commence their Programme will be considered to be Absent Without Leave (AWOL).
- Any student who has been issued a visa or a CAS that has been used as part of a visa application will not be provided any applicable refund until sufficient evidence has been provided. This may include, but is not limited to: -
 - Proof of leaving the UK and returning in their home country (such as copies of boarding pass or passport pages showing the appropriate entry/exit stamps); or
 - Proof of **not** having left their home country to travel to their chosen country of study, such as copies of **all** pages in their passport

Payments	Pre-arrival Confirmation fees		Pre-arrival	Due before start of Programme
	Non-refundable administration fee	Security deposit	Tuition fee deposit	
Key: ✗ Not Refunded ✓ Refunded	£260	£1,000	£6,000	Balance of 1st and 2nd terms fees (or 1 st semester)
For students who have been issued a CAS or student visa				
Student cancellation with no exceptional circumstances	✗	✗	✗	✓
Exceptional circumstances e.g. illness, bereavement (documentation will need to be sent to Admissions for final decision)	✗	✗	✓	✓

IMPORTANT

Students who arrive in the UK on a student visa and claim asylum or apply to switch their immigration / visa status will **NOT** be issued a refund of any amounts paid unless there are exceptional circumstances, assessed on case by case basis by Study Group.

Post-Commencement Refund Policy (Applicable to all UK/EU students)

- Students are considered to have commenced their Programme once they have arrived in Centre and attended any induction, registration or teaching activities.

Withdrawal Reason	Security Deposit	Fees for Current Term or Semester	Fees for Next Term or Semester	Fees for Future Terms or Semesters
Key: ✗ Not Refunded ✓ Refunded	(£1,000/€1,000)	(includes Tuition Fee Deposit if 1 st term)		

Student withdrawal from studies				
Student withdrawal with no exceptional circumstances	✓ (less any unpaid incidental charges)	✗	✗	✓
Student withdrawal due to exceptional circumstances e.g. illness, bereavement (documentation will need to be provided)	✓ (less any unpaid incidental charges)	Payable up to the last date of study, balance of fees refunded	✓	✓
Study Group termination of studies due to:				
Academic performance	✓ (less any unpaid incidental charges)	Payable up to the last date of study, balance of fees refunded	✓	✓
Other reason (e.g. withdrawal of programme of study)	✓ (less any unpaid incidental charges)	Payable up to the last date of study, balance of fees refunded	✓	✓
Serious misconduct or attendance issues or non-payment of tuition fees	✓ (less any unpaid incidental charges)	✗	✗	✓
Student is AWOL or there is evidence of Fraud (e.g. deliberate misuse of CAS or related visa for non-study purposes)	✗	✗	✗	✗

- In the event that Study Group is unable to complete the teaching of a paid for programme of study, Study Group will pay any reasonable and demonstrable incremental costs incurred by the student completing the same or a comparable programme of study within Study Group or its affiliates.
- In the event that Study Group is unable to complete the teaching of a paid for programme of study and no alternative arrangements are available to complete the same or a comparable programme of study within Study Group or its affiliates, Study Group will refund all tuition/accommodation/living fees/expenses paid for incomplete programmes of study.

IMPORTANT

Students who arrive in the UK on a student visa and claim asylum or apply to switch their immigration / visa status will NOT be issued a refund of any amounts paid unless there are exceptional circumstances, assessed on case by case basis by Study Group.

Notes:

- (1) £260/€260 Administration Fee is never refunded
- (2) For accommodation, refer to your tenancy agreement or accommodation refund policy
- (3) StudyCare Insurance Plus will be charged by week up to the date of withdrawal, the unused balance will be refunded in all cases
- (4) Students in receipt of a scholarship (by way of a 20%/40% discount to tuition fees) shall be refunded any eligible amounts less the relevant discount applied to such fees

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